

Depending on the nature of the work, the following applies to all our activities:

- **Transport: The General Terms & Conditions 2002 (AVC 2002),**
filed with the registry of the District Courts in Amsterdam and Rotterdam, in the event of cross-border transport of goods by road, the CMR Convention applies and in addition to the CMR Convention;
- **Exceptional Transport: The General Conditions for Exceptional Transport (2002)**
filed with the registry of the District Courts in Amsterdam and Rotterdam;
- **Vertical Transport: The General Conditions of the Vertical Transport Association**
January 2010,
filed with the registry of the District Courts in Amsterdam and Rotterdam;
- **Storage: The General Terms & Conditions for storage 2002 (SVA 2002)**
filed with the registry of the District Courts in Amsterdam and Rotterdam;
- **Forwarding activities: The Dutch Forwarding Conditions (FENEX)**
Filed by FENEX on 1 July 2004 with the registry of the District Courts in Amsterdam, Arnhem, Breda and Rotterdam, excluding article 23;
- **Business removals: all our activities in the context of business removals**
including but not limited to transporting or having transported,
providing mediation, processing and handling goods, assembling and
installing goods: the General Conditions for Business Removals (AVB)
filed with the registry of the District Courts in Amsterdam and Rotterdam;
- **Payments: For the activities to which the above conditions do not apply, the Transport**
and Logistics Netherlands general payment conditions, filed with the registry of
the District Court in The Hague on 2 July 2002, file number 69/2002, apply;

With regard to the above conditions, the most recently filed version always applies.